



# O'Connor Cadiz Law

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TEL: (630) 250 - 8813

## SATISFACTION SURVEY

It would mean so much to me if you would take a moment to rate your experience with my law firm. We constantly strive to give the highest level of service possible, whether you became a client or just needed some quick advice. By providing your feedback, you can help me to understand what we should keep doing and where we need to improve. Thank you!

Carol O. Cadiz

1. Overall, my experience was.....


  
Excellent

  
Good

or

Neutral

or

  
Bad

2. If you became a client, were you satisfied with the level of communication throughout the case? (kept informed about what was happening and why, emails & phone calls returned in a timely manner, etc.)

Or...If you just came in for a consultation, how did that go?

As a client, very satisfied with the level of communication and advice. As a Realtor referring clients, my confidence & trust in Carol's care of my clients is unsurpassed.

3. What is the one thing that O'Connor Cadiz Law did that was the most important to you?

Advice during the process was very valuable.

4. What could we have done differently? Was there anything you wish we would have done but did not do?

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5. If applicable, were you satisfied with the outcome?

*Yes - Very!*

6. What were we particularly good at:

*Communication and negotiation skills are most excellent.*

7. Was there anything about the experience that put you off in any way, or could have been better?

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8. How likely would you be to recommend me to a friend?

*Very likely.*

9. Many people don't like lawyers & find them unapproachable or unfriendly, a notion that we try to dispel! How approachable was Carol and/or how did she make you feel as a valued person?

*Very easy to work with*

10. Please list the biggest concerns you had before you hired us:

No concerns. Have worked with  
other attorneys, but decided over 10  
years ago to <sup>re</sup>commend to my clients that they  
work exclusively  
with Carol for all of my real estate  
~~clients~~ needs. <sup>their</sup>

Other Comments:

When it was time to sell my house,  
there was no hesitation in working  
with Carol. She's extremely competent

Thank you so much for taking the time to provide me with feedback.  
Please return it either by email to [email@cadizlaw.com](mailto:email@cadizlaw.com) or by fax to 630  
735-2393 or by US mail to 550 E. Devon Ave. #160 Itasca IL 60143

Optional: Your First Name & City:

May Hoggman Estates

\* Do I have your permission to share this review online to help others  
select legal services?

YES or NO